



# General Capability Brief

## About Enex Testlab

With a heritage stemming directly from RMIT University, Enex TestLab provides high quality, independent testing services to government and corporate clients internationally.

Enex TestLab's reputation is founded on independence, rigor, accuracy and the results of our work is saving customers money and reducing their risk.

### Who we are

Enex TestLab was founded in 1989, originally as part of RMIT University, Melbourne, Australia, and has now grown into a commercial testing facility unparalleled anywhere in the world.

With a team of highly qualified, innovative and experienced staff we have undertaken testing for some of the world's leading names, saving them millions of dollars in the process.

### What we do

Enex TestLab provides robust, rigorous, scientific and independent testing and reporting services to significantly lower our clients' risk and maximise return on investment when researching, developing, marketing, or introducing technology products.

Our ICT hardware, software and systems testing services include product testing, product comparison, evaluation and benchmarking, technology development advice and assistance.

Enex TestLab's services are offered across a wide range of vertical markets. Capability statements are available for:

- Publishing testing and content creation
- ICT Procurement testing and reporting
- Hardware testing
- Software testing
- Usability and accessibility testing
- Systems testing
- eMetric test suite
- Information security testing
- Gaming, EGMs, Wagering systems testing

### Services

Enex TestLab's independent testing services embrace all ICT hardware, software and systems, including comparative benchmarking, usability, accessibility, functionality, security and even physical testing.

With decades of testing experience, Enex TestLab has an accomplished history, scientifically testing an enviable list of technologies. These include consumer products such as mobile phones, laptops and desktops, flat screen monitors, digital cameras, DVD players and burners, set top boxes, speakers, amplifiers, headsets, printers, PDAs and smartphones, as well as specific componentry such as mainboards, processors, network and video cards, memory technologies, hard disk drives, optical drives, input devices, power supplies, chassis ventilation and many, many more.

We have tested enterprise level and carrier grade hardware including technology such as firewalls, packet shapers, network switches and routers, VoIP technologies, servers, projectors, uninterruptible power supplies, KVM switches, plasma displays, mono and colour laser printers and multifunction devices to name a few.

We also test and evaluate products focusing on criteria such as return on investment, total cost of ownership, power consumption, heat and noise generation, fault tolerance proving the vendors claims about their products.

# ten key benefits

Ten key benefits that any client derives by using Enex TestLab as an independent, trusted, reputable third party to perform testing for their project are:

### Integrity and Independence

Our integrity, quality and commitment make us the most respected and authoritative facility in the world.

### Accuracy

Strict adherence to quality control procedures combined with a wealth of experience ensures our test methodologies are accurate and focused.

### Reliability

Enex TestLab ensures that all projects are delivered on time and that results and reports can be relied upon. Businesses base major decisions on our test results and reports, including several hundred million dollars worth of procurement contracts.

### Experience

The lab was established in 1989 within RMIT University. Hundreds and hundreds of projects, thousands of pages of test results and millions of words have been produced by this facility.

### Relationships & Partnerships

Enex TestLab management, sales specialists, business development staff and test engineers maintain client and strategic relationships with other testing institutions, universities and partners throughout the world.

### End-to-End Solutions

Free from the encumbrance of being focused on a single testing vertical, Enex TestLab can from the commencement of a client project and throughout its deliverable lifecycle there are a number of areas where Enex TestLab can deliver expert testing services and consulting.

### Return on Investment

How much does a failed ICT project cost? What are the financial implications of a faulty product rollout? What hidden costs are there in procuring the wrong equipment?

Enex TestLab can deliver proven return on investment by eliminating risks.

### Quality

Enex TestLab is ISO9001:2000 certified and an ISO 17025:2005 quality accredited enterprise.

### International Lab

We maintain labs and offices worldwide.

### Lower Risk

The key benefit most frequently identified by our clients is that independent testing by Enex TestLab reduces their risk at every level, from product development through to strategic procurement decisions.

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